



Your Details

* Required Information

If you own more than 1 Dog please fill out a form for each

Owner Name First* Last* Title*

Owner Mobile* Owner email*

Owner Home Phone* Work Phone

Owner Address (where dog lives)

Street* Address*

Town / City* County*

Post Code*

Owner 2 Name First* Last* Title*

Owner2 Mobile* Owner 2 email

Owner 2 Home Phone Work Phone

Emergency Contact info (someone we can contact if we can't contact you and can take care of your dogs in an emergency)

Emergency Contact Name First* Last* Title*

Emergency Mobile No.*

Optional

2nd Emergency Contact Name First Last Title

2nd Emergency Mobile No.

Your Service Requirements

Boarding Start Date/...../.....* Drop off time (if known).....

Boarding End Date/...../.....* Pick up time (if known).....

Paws and Claws Care Pet Information Form

Vet Permission Information

Vet Practice*

Vet Address*

Vet Town / City* Vet Post Code*

Vet Name* Vet Phone*

Vet 24 hour Emergency number*

Pet Insurance Details

Pet Insurance Company* Policy No.*

Pet insurance 24hr contact number*

Pet Details

Name* Breed*

Colour* Male or Female*

DOB/...../.....* Size & weight S M L KG*

Is your dog Microchipped *

() Yes

() No

If yes, Chip Number Microchip registration

Spayed/ Neutered ? (Please select one) *

() Yes () No (and not going to be)

() No – but will be by boarding date

() Date of last season (if un-neutered bitch)/...../.....

Annual Vaccinations recommended by your vet up to date? (please send copy of vaccination certificate)*

() Yes Date () No () No – but will be by boarding date

Has your dog been vaccinated against Kennel Cough? (Please select one) *

() Yes Date () No () No – but will be by boarding date

Is your dog on regular flea/tick treatment? ie Frontline * Date of last treatment

() Yes () No () No – but will be treated prior to boarding.

Is your dog on a regular worming treatment? ie Drontal * Date of last treatment

() Yes () No () No – but will be wormed prior to boarding.

Paws and Claws Care Pet Information Form

Your Dogs Behaviour / Discipline

Does your dog have any particular fears or dislikes? Please describe.... *

Have you observed or do you have any knowledge of your dog ever biting anyone? *

() Yes

() Not to my knowledge

If you answered yes to the above question, please give as much information about this behaviour (frequency, severity etc)

Does your dog ever show its teeth or use its teeth / mouth to warn you or others off ? (other than in play)... *

() Yes

() Occasionally

() Never

If you answered yes or occasionally to the question above, please describe (frequency, severity etc).....

Does your dog like to chew? *

() Yes

() Often

() Occasionally

() Rarely

() Never

If you answered Yes, Often or Occasionally to the above question, please describe what your dog likes to chew....

Please also indicate if your dog is likely to chew household items ie: Furniture, cushions, bedding etc.....

How would you describe your dog's behaviour around other dogs?.... *

How would you describe your dog's behaviour around children?.... *

How does your dog behave around Horses, livestock, sheep etc?.... *

Is your Dog a rescue Dog?

Any rescue history relevant to the dogs behaviours?

Barking - How frequently does your dog bark? *

() My dog barks all the time

() At people who come to door.

() Very rarely

() My dog is relatively quiet.

() Only occasionally at certain things.

Other Nature (Quirks, behaviours not mentioned above)....

Paws and Claws Care Pet Information Form

Walking

When out walking and it's safe to do so, do you walk your dog off the lead? *

- ☐ Yes always ☐ Usually
☐ Occasionally
☐ Never - I always walk my dog on the lead.

If you usually walk your dog off the lead, and given that it is safe to do so, will you want us to do the same? *

- ☐ Yes
☐ No

If Yes please confirm your consent below to allow your dog to be walked off the lead by Paws and Claws Care and your acceptance of responsibility for any circumstances due to this request.

I agree that my dog(s) can be walked off lead in a safe and suitable environment away from roads and traffic

Signed Owner Date

Any special instructions regards to walking on or off the lead please supply.....

If / When your dog is off the lead, which of the following best describes your dog's recall? *

- ☐ Very good recall - always comes when called.
☐ Average recall - will mostly come when called, unless distracted by play or scent.
☐ Poor recall - it takes a long time to catch my dog if you let him / her off the lead.
☐ Other

If other please explain.....

Does your dog chase? *

- | | |
|--|--|
| <input type="checkbox"/> Cars | <input type="checkbox"/> Runners |
| <input type="checkbox"/> Cyclists | <input type="checkbox"/> Postmen |
| <input type="checkbox"/> Horses, Livestock, Deer | <input type="checkbox"/> Squirrels / rabbits |
| <input type="checkbox"/> Other | <input type="checkbox"/> Doesn't chase |

If other please explain.....

What type of lead do you prefer / generally use? *

- | | |
|---|---|
| <input type="checkbox"/> Trigger Clip Lead (Traditional Type of Lead) | <input type="checkbox"/> Extendable Trigger Clip Lead |
| <input type="checkbox"/> Chain Slip Lead (Noose Type) | <input type="checkbox"/> Nylon Slip Lead (Noose Type) |
| <input type="checkbox"/> Varies (any type) | <input type="checkbox"/> Other |

If other please explain.....

What types of restraint do you use with your dog (please tick as many as apply)? *

- | | |
|--|--|
| <input type="checkbox"/> Standard Collar | <input type="checkbox"/> Half Choke Collar |
| <input type="checkbox"/> Full Choke Collar | <input type="checkbox"/> Harness |
| <input type="checkbox"/> Halti | <input type="checkbox"/> Gentle Leader |
| <input type="checkbox"/> Other | |

If other please explain.....

Paws and Claws Care Pet Information Form

Home from Home Routine Info

Is your dog allowed upstairs? *

() Yes () No

Is your dog allowed on the beds? *

() Yes () No

Is your dog allowed on the sofa's / comfy chairs? *

() Yes () No

Where does your dog normally sleep?... *

Has your dog any experience of being crated (caged)? *

() Yes - my dog is often crated (if yes how long do you leave your dog crated.....)

() Yes - my dog is sometimes crated

() Yes - my dog was crated earlier in life but not any more

() No - my dog has not been crated to my knowledge

() No - my dog does not like being crated

What commands does your dog recognise for toileting when being let out to go to toilet or when on a walk.....

Does your dog toilet best on a quick walk or when let out into garden at night

What times are normal for your dog's toileting? *

How long is usual between toilet times for your dog? *

Usual Daily Routine times *

Wake up time First Walk of the Day Breakfast feed

Lunch Feed Evening Feed Evening Walk

Last let out to garden for Toilet Bedtime

Any other routines that you think useful.

Escape Artistry

If your dog spots a chance to escape (either from a garden or an open door) will they try? *

() Always - my dog is an escape artist and needs a completely secure house

() Sometimes

() Rarely

() Never

Paws and Claws Care Pet Information Form

Diet and Feeding

Please indicate feeding times (tick as many as apply) *

Describe what your dog eats in a day at these feeding times. *

() Morning (9:00am)

() Mid Morning (11:00am)

() Lunchtime (12 - 2pm)

() Evening (5 - 7pm)

() Late supper (9:00pm)

Does your dog have any food intolerances? *

Can they have tit bits such as raw or cooked vegetables? *

Medical and Medication

Does your dog suffer from any medical conditions or allergies - please describe? *

Will you require Paws and Claws Care to administer any medication? - please describe. *

Medication Permission (leave blank if no medication is prescribed, valid unless updated)

Type/ name of medication

Instructions/times for administering

Other information - if we have missed something about your dog that you think might be important, please include this here... *

Paws and Claws Care Pet Information Form

Liability Waiver & Policies:

I understand and agree that in putting my animal(s) in the care of Paws and Claws Care, they have relied on my representation that my animal(s) is/are in good health and has/have not harmed or shown aggressive or threatening behaviour towards any person or any other animal (unless specified).

I further understand and agree that Paws and Claws Care and its staff/associates will exercise due diligence and reasonable care while caring for my pet, and will not be liable for any problems that may arise. I hereby release Paws and Claws Care, its employees and contractors of any liability of any kind whatsoever arising from my animal(s) being in their care.

I further understand and agree that animals can sometimes receive minor cuts and scratches when outdoors or playing. If an animal becomes otherwise ill or injured and is in need of immediate care, Paws and Claws Care will transport the animal to the closest veterinary centre and attempt to reach the owner while the animal is in transit. If the owner is unreachable, Paws and Claws Care will have the veterinarian proceed with any treatment deemed necessary by the Vet. Owners will assume all financial responsibility for veterinary treatment via the pets insurance.

I agree for Paws and Claws Care to use photos or video recordings of my animals for marketing or any other purpose.

() A 25% deposit is enclosed to confirm initial booking. £

Balance of fees are payable on commencement of the booking.

Please make cheques payable to Janine Julien-Dinnes

() I have read and confirm acceptance of Paws and Claws Care Terms and Conditions.

I (your name), _____, give Paws & Claws Care permission to transport my dog(s) to a nominated registered vet, as chosen by Paws & Claws Care, to administer medical treatment and will be responsible for payment upon my return. If out of hours emergency care is needed, my pet(s) may be taken to the nearest veterinarian providing this service. I agree that Paws & Claws Care is released from all liability and is to be held harmless in relation to such transportation and treatment. All medical information must be made available from your vet. I give permission to Paws & Claws Care to approve treatment, I agree to be responsible for all charges upon my return including, but not limited to, vet fees, extra visit fees and transportation fees. This release will remain valid for all current and future visits unless a new release is signed or if said release is terminated in writing by either party.

Paws and Claws Care Pet Information Form

Sharing Permissions

- I agree that my dog(s) can sleep together at night in the same room/crate ☐
- I agree that my dog(s) can share walks with other dogs under the care of Paws & Claws Care ☐
- I agree my dog(s) can share unsupervised time inside (up to 3 hours) ☐
- I agree my dog(s) can share unsupervised time inside with dogs from other households ☐
- I give permission to the posting of pictures and videos of my dog(s) on social media and affiliate website ☐

Dog walking off-lead disclaimer

- I agree that my dog(s) can be walked off lead in a safe and suitable environment away from roads and traffic ☐

(I agree that I cannot hold Paws & Claws Care responsible for loss or injury incurred (of/to my own dog or to another animal or person) as a result, unless they are shown to be negligent. No dogs will be allowed off lead if consent has not been given or if I feel the dog(s) are not responding to my commands, even where consent for off lead exercise had been granted by owners)

By signing this form, I am agreeing that all of the above information, which I have detailed on the Pet Information/Client Details Form and the Permissions detailed above is correct.

Any changes I, as the owner, need to make will be notified for future bookings.

Client's name:

Client's Signature:

Date:

Signed Owner Date

Terms and Conditions

Paws and Claws Care (PaCC) Walking, Daycare and Home Boarding Service aims to offer the best standard of care for your dog and we promise to use all reasonable endeavours to provide a suitable home for your dog(s) based on the information provided by our clients in the booking form. By agreeing to use PaCC Services through completion of the booking form and payment of the booking deposit, customers agree to the following terms and conditions.

- ☐ Clients agree to provide PaCC with full and detailed information about their dog(s). In particular, the client undertakes to make a full and frank disclosure on the booking form of any matter, fact, or characteristic concerning their dog(s) which might impact on the care of their dog including, but not limited to, behavioural or health matters, anti-social behaviour including aggression, separation anxiety, destructive behaviour, excessive pulling on the lead, propensity to run away on walks or from the home/garden, incontinence, phobias or fears, excessive loud barking or whining etc
- ☐ Should the dog(s) show aggressive behaviour to us or any member of our family or their behaviour becomes uncontrollable or a nuisance beyond reasonable acceptance, the dog(s) will be placed in an alternative safe environment and any additional costs, including a £20 transfer fee, will be met by the owner. The client further agrees that if their dog attacks, or is involved in a fight with another dog, (and/or person) causing injury to that dog (or person) they will be responsible for any losses incurred as a result including, but not limited to, payment of veterinary fees in respect of injuries to another animal caused by their dog.
- ☐ The client's agreement with PaCC is conditional upon a mutually satisfactory meeting between the client, with the dog or dogs who are to be boarded.
- ☐ Delivery and collection dates must be adhered to as PaCC may have other bookings. If a booking needs to be extended for any reason clients must notify us as soon as possible and PaCC will try to keep the clients' dog(s). If with or without notice the client delivers their dog a day earlier or collects their dog a day later, the client agrees to pay the PaCC the daily fee in force at that time for each additional day or days taken plus an additional cost should extra staffing be required.

Paws and Claws Care Pet Information Form

- ☐ Sufficient food and supplies must be left with PaCC for the duration of the stay. Any additional supplies that are purchased by the PaCC must be reimbursed by the owner when they collect their dog(s).
 - ☐ PaCC reserves the right to charge for any damage (other than reasonable wear and tear) caused by the client's dog to our home or furnishings during the course of the dog's stay.
 - ☐ Unless otherwise agreed, your dog will be exercised on a flexi-lead. If the client wishes PaCC to exercise their dog off lead, they must sign an off-lead instruction on the booking form, under which the client accepts responsibility for third party liability.
 - ☐ Should the Emergency Contact specified in the booking form not be available during an emergency, agreement is given to PaCC Service to make any decision necessary regarding the dogs health provided it is acting in the best interests of the dog(s) and is on the advice of a qualified veterinary surgeon. All veterinary bills incurred during the period of the booking, as well as other incidental expenses such as transportation costs to the veterinary surgery, will be paid by the owner. Transportation to the veterinary surgery will be charged at a cost of £15 plus 45p a mile.
 - ☐ To confirm a booking the booking forms must be returned to PaCC with a 25% deposit to secure the booking. Dates are available to be booked by all clients until deposit is received to secure booking. The balance of the fees are to be paid to PaCC on commencement of the dog(s) stay.
 - ☐ Cancellations must be notified in writing by WhatsApp to 07895 670915, e-mail to Janine@pawsandclawscare.co.uk OR by post to 15 Wordsworth Drive, Kenilworth, Warwickshire, CV8 2TB
- If any Home Boarding / Daycare booking is cancelled by the owner there will be a minimum administration charge of £25 deducted from the following deposit refunds:
- ☐ More than 30 days notice - full refund
 - ☐ 20-30 days notice - 50% refund
 - ☐ Less than 20 days notice - no refund
 - ☐ Bookings for busy periods eg: Public Holidays/Easter Break/Christmas Break etc - Refunds by discretion
 - ☐ Walking Bookings if cancelled less than 24 hours prior notice to the appointment, the walking fee is still payable.

PaCC reserves the right to decline to care for any dog we consider to be visibly unwell at the time of leaving the dog with us.

We also reserve the right to withdraw from a booking with an un-spayed bitch in season, or due to come into season, whilst resident with us. In these eventualities it is unlikely that we would be able to provide an alternative carer. PaCC will not be liable for any costs incurred by the dog's owner in the event of such cancellations.

If any dog is not collected, or the owner or emergency contact have not contacted the PaCC office within 7 days after the due collection date stated on the booking form, it will be considered that the dogs have been abandoned and PaCC reserve the right to place the dog with an animal charity. Any costs incurred will be the responsibility of the owner.